BISSELL

WE MEAN CLEAN

Easy Vac®

USER'S GUIDE

3101 & 3102 SERIES

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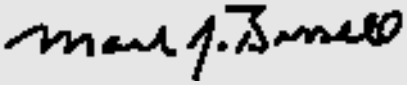
Thanks for buying a BISSELL Easy Vac

We're glad you purchased a BISSELL Easy Vac Bare Floor and Carpet vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your Easy Vac is well made, and we back it with a full one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Easy Vac.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
President and Chief Executive Officer

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust bag and/or filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.

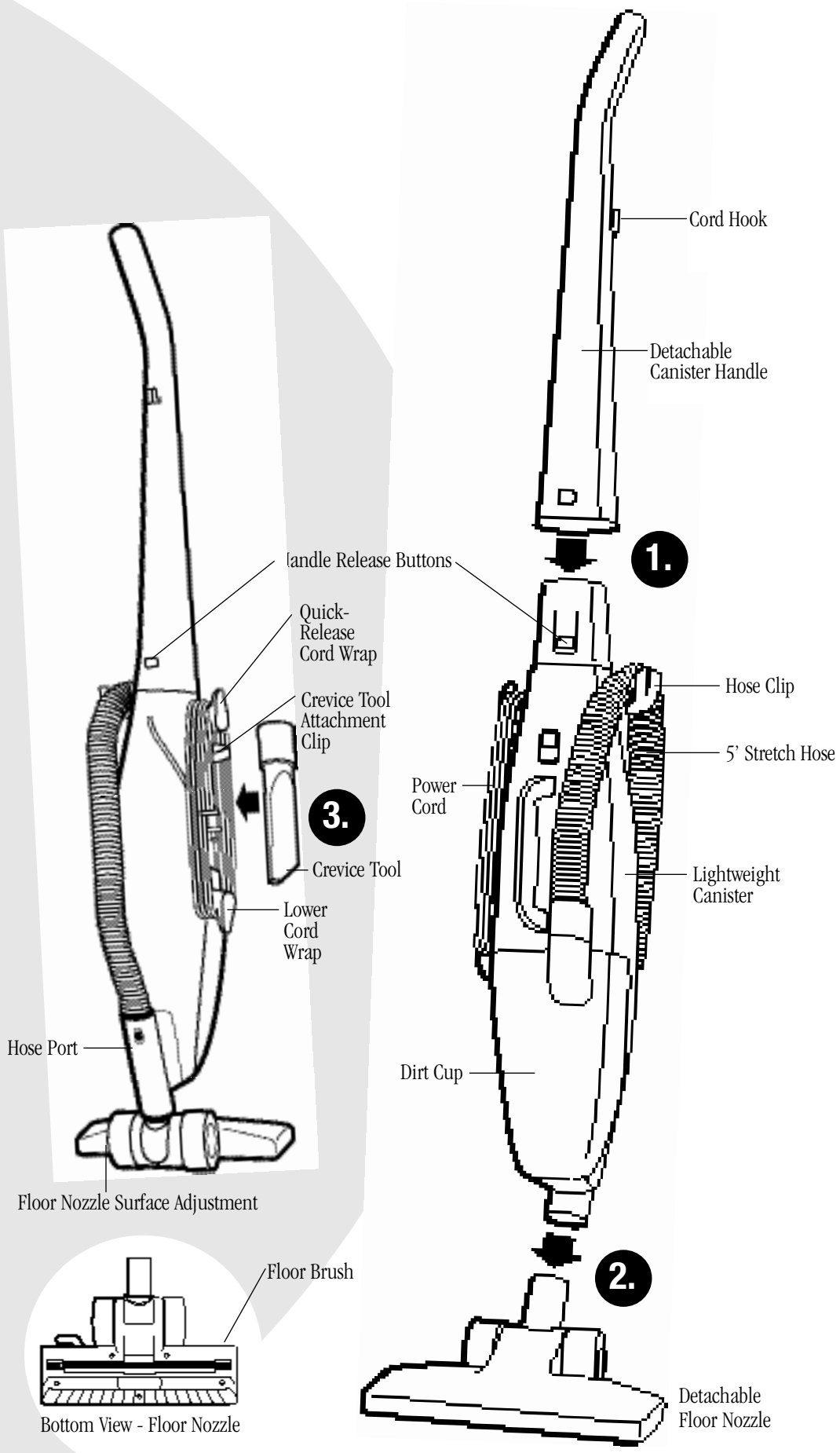
WARNING: The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.
WASH HANDS AFTER HANDLING.

SAVE THESE INSTRUCTIONS FOR FUTURE USE.

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.


Cord Hook
Detachable
Canister Handle
1.
Handle Release Buttons
Quick-
Release
Cord Wrap
Crevice Tool
Attachment
Clip
3.
Crevice Tool
Lower
Cord
Wrap
Hose Port
Floor Nozzle Surface Adjustment
Hose Clip
5' Stretch Hose
Power
Cord
Lightweight
Canister
Dirt Cup
2.
Detachable
Floor Nozzle
Floor Brush
Bottom View - Floor Nozzle

How to use this guide

This User's Guide has been designed to help you get the utmost satisfaction from your BISSELL Easy Vac Bare Floor and Carpet Vacuum. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this Guide thoroughly before assembling your vacuum cleaner.

Pay particular attention to the product diagram, assembly instructions, and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they go. Following this User's Guide will greatly enhance your ability to get the most performance from your BISSELL Easy Vac for many years.

Your Easy Vac comes in four, easy to assemble components. No tools are needed.
Detachable Handle
Lightweight Detachable Canister
Floor Nozzle
Crevice Tool

⚠ WARNING:
Do Not plug in your vacuum cleaner until you have completely assembled it per the following instructions and are familiar with all instructions and operating procedures.

How To Put It Together

1. Attach Upright Handle to Canister Vacuum

Gently slide Handle over square end of Canister Vacuum, pushing until buttons on Canister snap into place in opening on Handle. The Handle is designed to attach and disassemble easily as you switch from upright to canister style cleaning.

2. Attach Floor Nozzle to Canister Vacuum

Grasp Floor Nozzle with one hand, while holding Canister Vacuum firmly with the other. With firm, even pressure, press Floor Nozzle into round opening at end of Canister Vacuum. Continue pressing gently but firmly until Floor Nozzle can go no further. As with the Upright Handle, the Floor Nozzle is designed to attach and disassemble easily as you switch from level floor to tool style cleaning.

How To Put It Together Continued

3. **Attach Crevice Tool to Tool Clip**
Slide narrow end of Crevice Tool over angled post on the side of the Canister, then press round end of Tool into semi-circular grip located just below the Quick Release Cord Wrap.

EASY VAC assembly is now complete.

How to use your BISSELL Easy Vac

Power Cord Quick Release

The Power Cord is stored at the side of the Canister, looped around two Cord Wraps. A molded clip on the polarized plug allows it to be clipped to the Power Cord during storage.

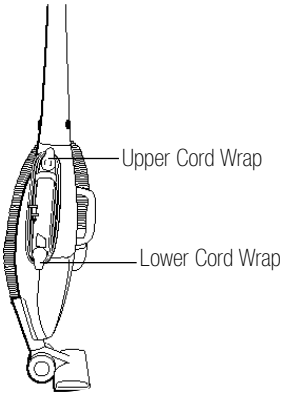
1. Remove the plastic plug guard and dispose.

2. Unclip polarized plug from Power Cord.

3. Rotate the Upper Cord Wrap toward floor and slip Power Cord from Upper and Lower Cord Wraps.

4. Connect Power Cord Plug with a polarized outlet.

5. To keep the Power Cord out of your way while cleaning, place it in the Cord Hook at the top/back of the handle.



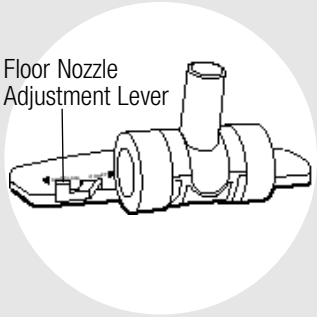
Power Switch

The Power Switch is located just below the hand grip. Move the switch to position " | " [down] to vacuum, and " O " [up] to turn unit off when cleaning is complete.

Upright Floor Cleaning

Floor Nozzle Adjustment

You can adjust the brush on the underside of the Floor Nozzle to clean bare floors or carpeted areas.



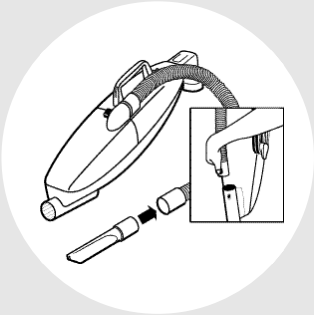
1. Move the lever on the Floor Nozzle to the left (←) for bare floor vacuuming, and the brush will adjust to slight variations in floor height.

2. Move the lever to the right (→) and the brush will lock in position for more effective cleaning of carpeted surfaces.

Cleaning With The Canister

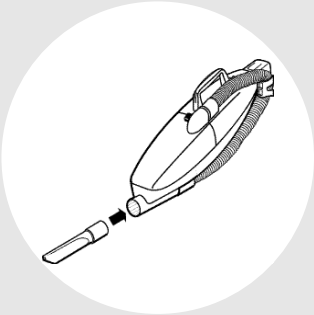
Your BISSELL Easy Vac is not only a convenient upright bare floor and carpet cleaner, it's also a versatile floor/above floor vacuum cleaner when you detach the lightweight canister.

Floor Cleaning



1. Detach the Upright Handle by pressing your thumb and forefinger on the lock buttons on Canister (using a "pinching" motion) while gently pulling Handle off square end of Canister.

2. For floor surface cleaning, use the Floor Nozzle, following the surface adjustment instructions.



3. For edge cleaning or cleaning small areas, you need only to:
   - Detach the Hose from the Hose Port at the bottom/ back of the Canister. Press the lock button and pull the Hose from the Port, then insert the Crevice Tool into the end of the Hose. The Crevice Tool also can be placed in the round opening of the canister for added versatility.

Above Floor Cleaning

For quick and easy above floor cleaning:

1. Detach the Hose from the Hose Port at the bottom/back of the Canister. Press the lock button and pull the Hose from the Port, then insert the Crevice Tool into the end of the Hose.

To resume normal floor vacuuming:

1. Remove Crevice Tool and store in Crevice Tool Clip.

2. Reconnect Hose to the Hose Port, making certain it is locked fully in place.

3. Attach Floor Nozzle and Upright Handle, following instructions in "How To Put It Together," page 5.

Tip:

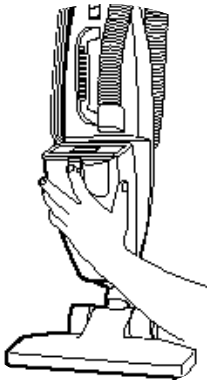
Before cleaning under low furniture, check for objects that might block the vacuum hose. Do not pick up hard or sharp objects such as glass, nails, screws, coins, paper clips, etc.

Emptying The Dirt Cup

Your Easy Vac features a translucent plastic Dirt Cup, so you can easily see when it needs to be emptied. For best performance, empty when debris reaches halfway up the cup.

1. Press the lock button down and forward (away from the Canister Handle) while lifting the upper portion of the Dirt Cup away from the Canister.

2. Grasp the Filter frame and pull it straight up from the Dirt Cup. Empty the Cup, and check both the Filter and the Cup for cleanliness and damage. You may wash the Cup with warm (not hot) water and mild liquid dish soap only. Rinse and dry thoroughly before reattaching it.

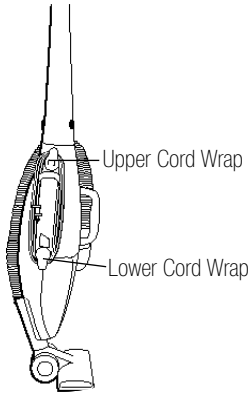


3. If the surface of the Filter looks dirty or discolored, clean or replace it. To clean the Filter, remove any debris still clinging to the Filter. After a time, it will be necessary to replace your Filter. See “Routine Maintenance” for instructions.

4. Replace the Filter in the Dirt Cup pushing down tightly to ensure gasket is in place. Place the small tab at the bottom of the Canister cavity, then press the upper portion of the Cup into place until the lock button snap into place.

Power Cord Storage

When you are done using your BISSELL Easy Vac, store the Power Cord.



1. Turn Easy Vac off by moving switch to "O" position.

2. Unplug Power Cord by grasping the polarized plug (NOT the cord) and disconnect from outlet.

3. Loop Power Cord around Cord Wraps on side of cleaner, making certain Quick Release Cord Wrap is pointed up towards Handle.

4. Clip molded plug to Power Cord to secure.

Maintenance

To maintain maximum performance from your Easy Vac, perform these simple maintenance checks weekly.

Check the debris level in the Dirt Cup and empty if necessary.

Check the Filter for damage. Remove debris and wash or replace as needed.

⚠WARNING:
To reduce the risk of injury from moving parts and/ or electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing troubleshooting checks.

Replacement Filter

Use only BISSELL Replacement #32047 Filters [package of 1] in your Easy Vac Model 3101-0.

Easy Vac Plus Model #3102-0 features a high efficiency 3M Filtrete™ Filter. To keep your cleaner operating at peak efficiency and to remove irritating allergens from your home, you should change the Filtrete™ filter every six months. Use only BISSELL #32046 Filters [package of 1].

You may purchase these Filters from your retailer, by using the order form in this User's Guide, by calling BISSELL Consumer Services or by visiting our website. To locate a retailer near you, or to place an order using Visa, Mastercard, Discover or American Express, call

BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. — 7 p.m. EST
Saturday 9 a.m. — 2 p.m. EST
Or visit our Website - **www.bissell.com**

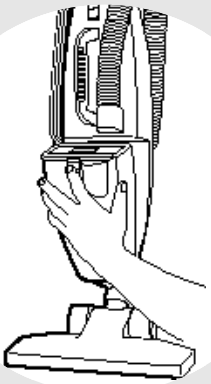
Tip:

Vacuuming new carpet or vacuuming fine powders such as drywall dust may clog the filter, so check it more frequently. Shake out or replace as necessary.

Filter for Easy Vac Model 3101-0

Filter for Easy Vac Plus Model 3102-0

To Replace the Filter



1. Remove the Dirt Cup.
2. Grasp the Filter frame and pull it straight up from the Dirt Cup. Empty the Dirt Cup.
3. Replace the Filter in the Dirt Cup pushing down tightly to ensure gasket is in place. Place the small tab on the bottom of the Cup into the bottom of the Canister cavity. Press the upper portion of the Cup into place until the lock button snaps into place.

Troubleshooting

⚠WARNING:
To reduce the risk of injury from moving parts and/ or electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing troubleshooting checks.

Vacuum cleaner won't run.

Possible Causes	Remedies
Vacuum cleaner is not plugged in	Check electrical plug
Household fuse/breaker	Check/replace fuse - Reset breaker
	Call BISSELL Consumer Services

Vacuum cleaner won't pick up dirt.

Possible Causes	Remedies
Dirt Cup is full	Empty Dirt Cup
Filter Dirty	Check and remove debris. Replace if necessary
Hose not secure in Hose Nozzle	Check to be sure Hose is snapped into place at back of canister
Dirt Cup not sealed against Canister	Open Dirt Cup, make sure filter gasket is pushed into place. Replace Dirt Cup pressing firmly until lock button snaps into place
Vacuum path clogged	Visually check Floor Nozzle, Hose Port, Crevice Tool, and Hose for anything that may be obstructing the vacuum path. Carefully remove blockage.

BISSELL Consumer Services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. — 7 p.m. EST
Saturday 9 a.m. — 2 p.m. EST

Or write:
BISSELL HOMECARE, INC
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 12 for details.

Replacement parts - BISSELL Easy Vac

Item	Part No.	Part Name
1	010-0031	Crevice Tool
2	32047	Replacement Filter Polyester Fiber (1 per package)
3	32046	Replacement Filter Filtrete™ (1 per package)
4	010-0034	Dirt Cup (Blue) Easy Vac
5	010-0035	Dirt Cup (Purple) Easy Vac Plus
6	010-0036	Upright Handle
7	010-0037	Floor Nozzle

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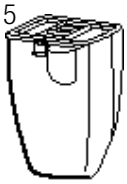
4 & 5



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Part Number 010-0039
Rev 7/01

Visit our website at:
www.bissell.com

About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited **One** Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Call BISSELL Consumer Services at the number below or visit the BISSELL website - **www.bissell.com** to locate a BISSELL Authorized Service Center in your area. If there are no authorized BISSELL Service Centers in your area, select the "Customer Service" tab, and follow the instructions for contacting us via email. A BISSELL Representative will issue you a Return Authorization Number and a pre-paid mailing label to return the unit to BISSELL for warranty repair.
The machine should be returned with a photocopy of your proof of purchase. (Your dated sales receipt is your proof of date of purchase in the event of a warranty claim - do not send original.)
If you need information about repairs or replacement parts, or if you have questions about your warranty, select the "Customer Service" tab on our website and follow the instructions for contacting us by e-mail.
Or call:

BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 7 p.m. EST
Saturday 9 a.m. - 2 p.m. .EST
Or write:
BISSELL HOMECARE, INC.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE **LIMITED** WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.